TERMS OF SERVICE

We will setup your account after we have received full payment. When you finished your full payment send us your e-mail address and your domain information at <u>support@certushost.com</u> or via ebay and we will setup your account within 12-24 hours.

Please note that the DNS (nameservers) can take up to 48 hours to update with your new hosting plan after you have set them up. *But, approximately, will be updated within minutes.*

We offer 30 days money back guarantee and returns accepted if you are NOT satisfied with your product.(Service included: All Shared ,reseller hosting and cloud accounts). We offering 7 days money back guarantee for VPS and VDS. We do NOT offer refund for any dedicated server.

You are **not allowed** to upload illegal material such as:

Free Accounts. (In forums/websites etc..etc.)

LifeTime accounts.

Child pornography.

copywright infringement

IRC Scripts/Bots .

Proxy Scripts/Anonymizers/Shells scripts.

Pirated Software/Warez.

Radio/TV streaming feeds of any kind (this requires a Dedicated Server) only ffmpeg no live feeds allowed

NO WebCam Streaming.

AutoSurf/PTC/PTS/PPC sites .

IP Scanners.

Bruteforce Programs/Scripts/Applications .

Mail Bombers/Spam Scripts .

eMail Services .

File Dump/Mirror Scripts (similar to rapidshare)

Commercial Audio Streaming (more than one or two streams

Commercial Video Streaming is permitted such as ffmpeg no live feeds . Escrow/Bank Debentures .

Sites promoting illegal activities.

Phising websites.

DDoS Attacks

Port Flood

Packet Flood

Any other kind of Floods and Attacks

NOTE: Adult-related website are permitted, but absolutely must NOT violate ANY Europe and USA laws.

The use of the any unlimited disk space or bandwidth package is subject to the following terms

- 1. All accounts must have valid, working websites, and not violate any previously subscribed terms
- 2. Accounts are not for use of mass storage of backups, files, audio, video, zip files, or similar
- 3. Accounts are not for the use of mass distributing of files such as torrents or mirrors
- 4. Any accounts found to violate these terms may be suspended without notice until the account holder agrees to resolve the issue.

Server Limits

25% cpu and or memory for 3 minutes.
Combined 10% CPU & RAM over 24 hours.
400 email limit per domain per hour.
50 concurrent database connections at one time.
Apache threads to be open no longer then 999 seconds. Max php session time of 300 seconds or less.
Limits are subject to change at any time.

Any such cases will be found the account will be terminated with or without any notice and no refund issued. Account is to be used for hosting only.

Invoices will be generated 10 days before your due date and:

- Customer will accept to pay all fees by their due dates.
- Customer services will be suspended if customer fails to pay the fees in 48 hours after the due dates.
- Customer service will be terminated if he/she fails to pay services fees within 72 hours.
- A fees will be applicable if customer want service restoration (after service termination)

If you have any question DO NOT hesitates to contact us!

01/05/2011 Certushost Sales Team